

BIG SWING GOLF FUNCTIONS T&Cs

BOOKINGS, DEPOSITS & PAYMENTS

To confirm a booking, a signed copy of these terms and a 30% deposit are required no later than 14 days before the event. Without this, the booking remains tentative and may be cancelled. The remaining 70% of the total cost must be paid before the event starts. There are no refunds for reduced guest numbers. We accept EFTPOS, cash, bank transfer, and major credit cards (a photo/photocopy of the credit card or presenting it on the day is required). All prices include GST.

CATERING REQUIREMENTS

For events that include catering, food choices, guest numbers, and any dietary requirements must be finalized 10 days prior to the event. Outside food and beverages are not permitted, except for occasion cakes. Alcohol from outside the venue is also prohibited.

CANCELLATIONS

Cancellations made 14 days or more before the event can be done without penalty. Cancellations within 14 days may result in the deposit being forfeited. To cancel after a deposit has been paid, you must consult directly with the Venue Manager. Management reserves the right to cancel any event that threatens the smooth running, security, or reputation of the venue.

DECORATIONS & SUPPLIERS

All external equipment, entertainment, or decorations must be approved by management at least two weeks prior to the event. No items can be attached to venue surfaces using pins, nails, glue, or tape. It is the responsibility of the host to remove all decorations and materials after the event. The venue reserves the right to reject any materials deemed offensive or hazardous.

MINORS

Minors are only allowed in the venue when accompanied by a parent or legal guardian and must be supervised at all times.

DAMAGES & LIABILITY

Only one person is allowed in each simulator during use, except for supervised children's games like 'zombie dodgeball,' where soft sports equipment must be used. The client is responsible for any damage to equipment or property. Big Swing Golf is not responsible for damage to personal equipment brought into the venue.

FUNCTION CONDUCT

Event organizers must ensure the function runs in an orderly manner. All guests must adhere to venue rules, including compliance with alcohol service laws. It is the responsibility of the function organiser to communicate these terms and conditions to all party members.

ALCOHOL POLICY

Big Swing Golf is a licensed venue and serves alcohol in a responsible and professional manner. Intoxicated individuals will not be served and may be asked to leave. The use of illegal drugs will not be tolerated and will result in removal from the venue and notification of authorities. Guests must be 18+ or accompanied by a legal guardian and provide valid ID upon request.

INTOXICATION & UNACCEPTABLE BEHAVIOR

In accordance with the Liquor Control Reform Act 1998, we will refuse service to anyone showing

signs of intoxication (impaired speech, balance, or behaviour). Disorderly, disruptive, or offensive behaviour will not be tolerated, and such patrons will be asked to leave immediately.

PATRON CARE & COMPLAINTS

We encourage guests to drink responsibly and provide non-alcoholic options for designated drivers. Any complaints or concerns about patron behaviour or the venue should be directed to staff or management immediately. We are committed to addressing any issues raised by patrons or our neighbours.

RESPECTING OUR STAFF & NEIGHBORS

Disrespectful behaviour, including verbal abuse or physical harassment toward staff, will result in removal from the venue and possible police involvement. When leaving Big Swing Golf, please do so quietly and respectfully, being mindful of neighbouring properties and residents.

I CAN CONFIRM THAT, I _____ HAVE READ AND UNDERSTOOD
THE ABOVE T&C's AND AGREE TO COMPLY.

SIGNED:

DATE: